EV Night Charge Frequently Asked Questions

What is EV Night Charge?

EV Night Charge is a program available to Gexa customers who charge an EV at home (unless they're already on a plan that has free electricity at night like Free Nights & Weekends or SavEV). EV drivers who enroll on EV Night Charge get 2.0 cents per kWh off all electricity used to charge one EV at home between 11:00 PM and 5:59 AM. To receive these savings, a driver must agree to the EV Night Charge terms and pair one vehicle to the Gexa365 platform, all in the Gexa mobile app. Customers receive the savings through a credit on their Gexa bill labeled "Nighttime EV Charging Credit" equal to $0.02 times the number of kWh used for nighttime EV charging that month. EV owners will be responsible for setting a charging schedule (through their EV or EV charger) or otherwise ensuring that the charging occurs during that nighttime window. Any EV charging outside of the window will not earn any credit.

Why should I enroll on EV Night Charge?

EV Night Charge offers various benefits:

Save money. After signing up for EV Night Charge and pairing one EV to our Gexa365 platform, you will earn 2.0 cents for each kWh that is used to charge your EV at home between 11:00 PM and 5:59 AM. You will earn these credits as long as the EV remains paired to the platform.

Help the grid. Charging an electric vehicle likely requires more power than all of your home's other loads combined (air conditioner, clothes dryer, oven, TV, computer, lights, pool pump, etc…). Therefore, when you are charging your electric vehicle, you are asking the electrical grid for A LOT of electrons. And the time when people tend to plug in their electric vehicles – when they arrive home in the mid-to-late afternoon – is the same time that they turn on their air conditioners, and the same time that there is generally tight electricity demand because of high temperatures even as solar generation wanes. In other words, this is the exact time when it is most challenging for the electricity grid is to send all those electrons to your electric vehicle. That is why this plan discounts all EV charging costs by 2.0 cents per kWh between 11:00 PM and 5:59 AM, when the electricity grid is best able to support that charging – to say thank you for helping keep Texas strong.

Track the cost of EV charging. Whereas gas stations and public EV chargers show you the cost of filling up your car in real-time, information on at-home electric vehicle charging costs is largely unavailable, during and after the session. When you pair to our platform, however, you can use the Gexa mobile app to track the savings for charging your EV during from 11:00 pm – 5:59 am! On the "My EV" tile, you can view in graph and list form the

timing, duration, and cost and savings of each historical charging session. This tab also provides aggregate cost and savings stats at the weekly and monthly levels. The “Savings” total is how much you saved by charging between 11 PM and 5:59 AM instead of at other times of day.

How much will I save?

How much you save depends on how much EV charging you perform between 11:00 PM and 5:59 AM. On average, customers could expect to earn approximately $115 in annual savings. A significant percentage of our existing EV drivers have charged at least 5,800 kWh per year, equating to 5,800 * $.02 = $116 in credits on EV Night Charge. But you can earn even more than that! The more you charge at night, the more you save. Is there a catch? There's no catch, we promise! We apply a credit of 2.0 cents per kWh for every kWh that you use to charge your EV between 11:00 PM and 5:59 AM. When you charge outside of those hours, there is no penalty! You just don't receive credits for that portion of your charging. So, signing up for EV Night Charge will never increase your bill; all you can do is save! And there's no need to change plans…you can save money while staying on your current (low-price, high-quality) Gexa plan.

How do I enroll?

Simply click the EV Night Charge banner on the Gexa mobile app's main dashboard; check your EV's compatibility; "Agree" to the program's terms; and pair your EV to the Gexa365 platform. The pairing process includes providing consent for Gexa to obtain information about your EV. Once you are paired, you will immediately start earning 2.0 cents off of all nighttime EV charging.

Note that pairing your EV to Gexa365 merely allows Gexa365 to observe your EV's charging sessions; Gexa365 does not control the charging of your EV. Email ev_team@nexteraenergy.com or call 1 877-958-1498, Monday through Friday 7 AM to 8 PM or Saturday 8 AM to 5 PM, if you are having any problems with the enrollment process. Which EVs are compatible with the program? To earn the Nighttime EV Charging Credit that is part of EV Night Charge, you must pair your EV to the Gexa365 platform. The program's time window is specifically designed for BEVs (Battery-only Electric Vehicles).

The following vehicle manufacturers have models that are compatible with our platform. To see if your exact model is compatible, please visit our vehicle compatibility tool at the start of an enrollment.

- Acura
- Audi
- Cadillac

- Chevrolet
- Dodge
- Fiat
- GMC
- Hyundai
- Jaguar
- Jeep
- Kia
- Lexus
- Mini
- Mazda
- Nissan
- Polestar
- Porsche
- Rivian
- Subaru
- Tesla
- Toyota
- Volkswagen (VW)

How many vehicles can I connect to the Gexa Nighttime EV Charging program?

Currently, the Gexa SavEV program only allows 1 vehicle per residence to be connected and receive the nighttime charging credits. If you have an EV that is not yet compatible with the Gexa365 platform, we recommend swapping to the Gexa EV 24 plan, which discounts all electricity usage between 9:00 PM and 5:59 AM by 30% and does not require pairing your EV to our platform. Email ev_team@nexteraenergy.com or call 1 877-958-1498, Monday through Friday 7 AM to 8 PM or Saturday 8 AM to 5 PM, if you would like to change to Gexa EV 24.

Do I need to have a certain EV charger to be eligible for EV Night Charge's Nighttime EV Charging Credit?

No, all EV chargers – Level 1 and Level 2 – are compatible with Gexa365. **How does EV Night Charge work? What vehicle information is required?**

Gexa has designed the Gexa365 platform, which calculates the duration and magnitude of EV charging sessions. Gexa obtains the current information about your EV using certain services provided by Smartcar, to which you consent when you pair your EV to the platform, including battery capacity, battery level (“State-of-Charge”), estimated range, EV location,

and charging status. See the Gexa terms of service and Gexa's privacy policy for additional information. If you have any questions about the Gexa365 platform, please email ev_team@nexteraenergy.com or call us at 1 877-958-1498, Monday through Friday 7 AM to 8 PM or Saturday 8 AM to 5 PM, and ask to speak to someone about EV products.

What happens if I have a BEV or PHEV that isn't listed?

We are continually working to add new EVs to the list of compatible vehicles. If you email ev_team@nexteraenergy.com and provide your EV make and model, you will be the first to know when we add more EVs to our list of compatible vehicles, and you will be eligible to pair to the Gexa365 platform and start receiving credits immediately. Alternatively, you can enroll on our Gexa EV 24 plan, which discounts all electricity usage between 9:00 PM and 4:59 AM by 30% and does not require pairing your EV to our platform.

What happens to my Nighttime EV Charging Credit if my EV becomes unpaired with the Gexa365 platform?

If the Gexa365 platform is unable to access your EV data and calculate charging session timing and magnitude properly, we will let you know via a Gexa mobile app notification as well as a banner within the app. An EV must be connected to the platform to earn the Nighttime Charging Credit. Thus, failure to follow the instructions and re-pair with the platform will result in you not receiving any credits for your discounted charging until your connection to the platform is restored. That being said, we are not trying to look for sneaky ways to remove the credit. We want you on the platform and receiving the credit! So if you have any questions, please email ev_team@nexteraenergy.com or call us at 1 877-958-1498, Monday through Friday 7 AM to 8 PM or Saturday 8 AM to 5 PM, and ask to speak to someone about EV Night Charge. And if you do happen to lose the credit for a little while, do not fret! Re-pair with the platform and you will resume earning the credit immediately.

My EV's battery percentage decreases when it sits idle for extended periods, and I see tiny charging sessions in the middle of the night. Why are these things happening?

In order for our platform to function properly, we must ping your EV regularly to obtain information about its charging status. These pings are not energy-intensive; they are equivalent to you opening your EV app and obtaining updated EV information. But in rare cases, this information-sharing can cause the battery percentage to drop by 1% periodically. This is a common phenomenon in the EV world and is often referred to as "phantom drain", though we are continually refining Gexa365's performance to further minimize the frequency of this drain.