

EV Night Charge Frequently Asked Questions:

What is EV Night Charge?

EV Night Charge is a program available to Gexa customers who charge an EV at home (unless they're already on a plan that has free electricity at night like Free Nights & Weekends or SavEV). EV drivers who enroll on EV Night Charge get 4.5 cents per kWh off all electricity used to charge their EV at home between 11:00 PM and 5:59 AM. To receive these savings, a driver must agree to the EV Night Charge terms and pair their vehicle to the Gexa365 platform, all in the Gexa mobile app. Customers receive the savings through a credit on their Gexa bill labeled "Nighttime EV Charging Credit" equal to \$0.045 times the number of kWh used for nighttime EV charging that month. EV owners will be responsible for setting a charging schedule (through their EV or EV charger) or otherwise ensuring that the charging occurs during that nighttime window. Any EV charging outside of the window will not earn any credit.

Why should I enroll on EV Night Charge?

EV Night Charge offers various benefits:

Save money. After signing up for EV Night Charge and pairing your EV to our Gexa365 platform, you will earn 4.5 cents for each kWh that is used to charge your EV at home between 11:00 PM and 5:59 AM. You will earn these credits as long as the EV remains paired to the platform.

Help the grid. Charging an electric vehicle likely requires more power than all of your home's other loads combined (air conditioner, clothes dryer, oven, TV, computer, lights, pool pump, etc...). Therefore, when you are charging your electric vehicle, you are asking the electrical grid for A LOT of electrons. And the time when people tend to plug in their electric vehicles – when they arrive home in the mid-to-late afternoon – is the same time that they turn on their air conditioners, and the same time that there is generally tight electricity demand because of high temperatures even as solar generation wanes. In other words, this is the exact time when it is most challenging for the electricity grid is to send all those electrons to your electric vehicle. That is why this plan discounts all EV charging costs by 4.5 cents per kWh between 11:00 PM and 5:59 AM, when the electricity grid is best able to support that charging – to say thank you for helping keep Texas strong.

Track the cost of EV charging. Whereas gas stations and public EV chargers show you the cost of filling up your car in real-time, information on at-home electric vehicle charging costs is largely unavailable, during and after the session. When you pair to our platform, however, you can use the Gexa mobile app to track the cost of charging sessions! On the "Charging History" tab within the app's My EV section, you can view in graph and list form the timing, duration, electricity load, and cost of each historical charging session. This tab also provides aggregate cost and savings stats at the weekly and monthly levels. The "Savings" total is how much you saved by charging between 11 PM and 5:59 AM instead of at other times of day. Additionally, the "Insights" graphs in the main section of the app will show how your EV charging contributes to your overall household electricity usage.

How much will I save?

How much you save depends on how much EV charging you perform between 11:00 PM and 5:59 AM. On average, customers could expect to earn approximately \$160 in annual savings. A significant percentage of our existing EV drivers have charged at least 5,800 kWh per year, equating to 5,800 * \$.045 = \$261 in credits on EV Night Charge. But you can earn even more than that! The more you charge at night, the more you save.

Is there a catch?

There's no catch, we promise! We apply a credit of 4.5 cents per kWh for every kWh that you use to charge your EV between 11:00 PM and 5:59 AM. When you charge outside of those hours, there is no penalty! You just don't receive credits for that portion of your charging. So signing up for EV Night Charge will never increase your bill; all you can do is save! And there's no need to change plans...you can save money while staying on your current (low-price, high-quality 😊) Gexa plan.

How do I enroll?

Simply click the EV Night Charge banner on the Gexa mobile app's main dashboard; check your EV's compatibility; "Agree" to the program's terms; and pair your EV to the Gexa365 platform. The pairing process includes providing consent for Gexa to obtain information about your EV. Once you are paired, you will immediately start earning 4.5 cents off of all nighttime EV charging. Note that pairing your EV to Gexa365 merely allows Gexa365 to observe your EV's charging sessions; Gexa365 does not control the charging of your EV. Email ev_team@nexteraenergy.com or call 1 877-958-1498, Monday through Friday 7 AM to 8 PM or Saturday 8 AM to 5 PM, if you are having any problems with the enrollment process.

Which EVs are compatible with the program?

To earn the Nighttime EV Charging Credit that is part of EV Night Charge, you must pair your EV to the Gexa365 platform. The program's time window is specifically designed for BEVs (Battery-only Electric Vehicles). The following BEVs are currently compatible with our platform, but the list continues to grow! (If you are interested in EV Night Charge but your EV is not listed, email ev_team@nexteraenergy.com or call 1 877-958-1498 to check whether your EV was recently added.)

Make	Model
Audi	
	e-tron
	Q4 e-tron
	e-tron GT
BMW	
	i3
	i3Rex

	i4
	i7
	iX
Cadillac	
	LYRIQ
Chevrolet	
	Bolt EUV
	Bolt EV
	Spark EV
Hyundai	
	IONIQ 5
	IONIQ 6
	IONIQ Electric
	Kona Electric
Jaguar	
	I-Pace
Kia	
	EV6
	EV9
	Niro Electric
	Soul EV
Lexus	
	RZ
MINI	
	SE Hardtop
Mercedes-Benz	
	EQ Series
Nissan	
	Ariya
Porsche	
	Taycan
Rivian	
	R1S
	R1T
Tesla	
	3
	S
	X
	Y
Toyota	
	bZ4X
Volkswagen	
	e-Golf
	ID.4

Various PHEVs (Plug-In Hybrid Electric Vehicles) are also compatible with the Gexa365 platform and therefore eligible for the Nighttime EV Charging Credit. The following PHEV models are currently compatible with the platform (again, email ev_team@nexteraenergy.com or call 1 877-958-1498 if your PHEV is not listed):

Make	Model
Audi	
	A5 PHEV
	A7 PHEV
	A8 PHEV
	Q5 PHEV
BMW	
	i3
	i8
	3 Series PHEV
	5 Series PHEV
	7 Series PHEV
	X3 PHEV
	X5 PHEV
	XM PHEV
Cadillac	
	CT6 PHEV
	ELR
Chevrolet	
	Volt
Chrysler	
	Pacifica Hybrid
Hyundai	
	IONIQ PHEV
	Santa Fe PHEV
	Sonata PHEV
	Tucson PHEV
Jeep	
	Grand Cherokee 4xe
	Wrangler 4xe
Kia	
	Niro PHEV
	Optima PHEV
	Sorento PHEV
	Sportage PHEV
Land Rover	
	Range Rover P400e
	Range Rover Sport P400e
Lexus	
	RX 450h PHEV

Lincoln	
	Aviator Grand Touring
	Corsair Grand Touring
Mercedes-Benz	
	GLC PHEV
	S-Class PHEV
MINI	
	SE Countryman
Porsche	
	992 PHEV
	Cayenne PHEV
Toyota	
	Prius Prime
	RAV4 Prime
Volkswagen	
	Tiguan PHEV
Volvo	
	S60 PHEV
	S90 PHEV
	V60 PHEV
	XC60 PHEV
	XC90 PHEV

If you have an EV that is not yet compatible with the Gexa365 platform, we recommend swapping to the Gexa EV 24 plan, which discounts all electricity usage between 9:00 PM and 4:59 AM by 30% and does not require pairing your EV to our platform. Email ev_team@nexteraenergy.com or call 1 877-958-1498, Monday through Friday 7 AM to 8 PM or Saturday 8 AM to 5 PM, if you would like to change to Gexa EV 24.

Do I need to have a certain EV charger to be eligible for EV Night Charge's Nighttime EV Charging Credit?

No, all EV chargers – Level 1 and Level 2 – are compatible with Gexa365.

How does EV Night Charge work? What vehicle information is required?

Gexa has designed the Gexa365 platform, which calculates the duration and magnitude of EV charging sessions. Gexa obtains the current information about your EV using certain services provided by [Smartcar](#), to which you consent when you pair your EV to the platform, including battery capacity, battery level (“State-of-Charge”), estimated range, EV location, and charging status. See the Gexa terms of service and Gexa’s [privacy policy](#) for additional information.

If you have any questions about the Gexa365 platform, please email ev_team@nexteraenergy.com or call us at 1 877-958-1498, Monday through Friday 7 AM to 8 PM or Saturday 8 AM to 5 PM, and ask to speak to someone about EV products.

What happens if I have a BEV or PHEV that isn't listed?

We are continually working to add new EVs to the list of compatible vehicles. If you email ev_team@nexteraenergy.com and provide your EV make and model, you will be the first to know when we add more EVs to our list of compatible vehicles, and you will be eligible to pair to the Gexa365 platform and start receiving credits immediately. Alternatively, you can enroll on our [Gexa EV 24](#) plan, which discounts all electricity usage between 9:00 PM and 4:59 AM by 30% and does not require pairing your EV to our platform.

What happens to my Nighttime EV Charging Credit if my EV becomes unpaired with the Gexa365 platform?

If the Gexa365 platform is unable to access your EV data and calculate charging session timing and magnitude properly, we will let you know via a Gexa mobile app notification as well as a banner within the app. An EV must be connected to the platform to earn the Nighttime Charging Credit. Thus, failure to follow the instructions and re-pair with the platform will result in you not receiving any credits for your discounted charging until your connection to the platform is restored. That being said, we are not trying to look for sneaky ways to remove the credit. We want you on the platform and receiving the credit! So if you have any questions, please email ev_team@nexteraenergy.com or call us at 1 877-958-1498, Monday through Friday 7 AM to 8 PM or Saturday 8 AM to 5 PM, and ask to speak to someone about EV Night Charge. And if you do happen to lose the credit for a little while, do not fret! Re-pair with the platform and you will resume earning the credit immediately.

My EV's battery percentage decreases when it sits idle for extended periods, and I see tiny charging sessions in the middle of the night. Why are these things happening?

In order for our platform to function properly, we must ping your EV regularly to obtain information about its charging status. These pings are not energy-intensive; they are equivalent to you opening your EV app and obtaining updated EV information. But in rare cases, this information-sharing can cause the battery percentage to drop by 1% periodically. This is a common phenomenon in the EV world and is often referred to as "phantom drain", though we are continually refining Gexa365's performance to further minimize the frequency of this drain.